

Name: \_\_\_\_\_

Telephone No. \_\_\_\_\_

Order Number: \_\_\_\_\_

Date Received: \_\_\_\_\_

## RETURNS FORM

Thank you for your order. We are sorry you have found the item(s) unsuitable and will happily give you a full refund, minus any P&P charges. Returns are only accepted providing the goods are unworn, in their original condition with **all** tags attached, and returned to us within 15 days of receipt.

Please note that you need to pay for any returns and we recommend using a recorded delivery service as we can't take responsibility for anything lost in transit.

### It's simple to return your item:

- 1) Complete this form.
- 2) Neatly fold the item(s) and post with this form to:

Returns, Migarba.com Limited, 27 Gloucester Place, (Ground floor), London W1U 8HU, UK

### I am returning the below items for a refund:

Item Code	Item Name	Size	Colour	Reason Code (see below)	Refund	Price
<b>Total Value of Returned Goods*</b>						

\*Refunds will be credited to the debit/credit card used in the original transaction. When we receive the item(s), we will process the refund immediately and email you a copy of the credit note. However, please note, refunds may not show up until your next statement.

#### Reason Codes

- |                      |                                       |                                     |
|----------------------|---------------------------------------|-------------------------------------|
| 10 – Too big         | 14 – Colour not as expected           | 18 – Fault/Other: Pls explain _____ |
| 11 – Too small       | 15 – Quality not as expected          | _____                               |
| 12 – Doesn't suit me | 16 – Ordered 2 or more to choose from | _____                               |
| 13 – Not as expected | 17 – Wrong Item/Item Not Ordered      | _____                               |

If you want to **EXCHANGE** your purchase, please follow the returns process and then buy an alternative item from the website.

**FEEDBACK** – We care about the relationship we have with our customers and we always do our best to provide the highest quality goods and service. If you have any comments, suggestions or queries, please write it on the back of this form or email [info@migarba.com](mailto:info@migarba.com).